



TRAVEL RESTRICTION ADVISORY

19th March 2020

CORONA VIRUS

The World Health Organisation (WHO) has declared Coronavirus (2019-nCoV Acute Respiratory Disease) an International Public Health Emergency.

The Government of Nauru and several other Governments of countries where Nauru Airlines operates, have issued directives in relation to national measures aimed at preventing the introduction of the coronavirus into these countries and to limit the risk of spread of the coronavirus in the region.

With the approval of the Government of Nauru and with immediate effect and until further notice, Nauru Airlines imposes the following temporary travel restrictions:

Any person who

- i) is a suspected or confirmed case, or
- ii) within the previous 21 days in any location, has had direct exposure to a potential source of infection or contact with a suspected or confirmed case, or
- iii) within the previous 21 days, has travelled from or transited through Mainland China, Hong Kong, Macao, Korea, Iran, Europe, USA or Asia (except Taiwan) are not permitted to book, board or travel on Nauru Airlines.

DATED 19th March 2020.

Chief Executive Officer

Nauru Airlines

DETAILS OF TEMPORARY TRAVEL RESTRICTIONS

- 1 Any suspected or known case is not permitted to travel on any flight operated by Nauru Airlines. Nauru Airlines will isolate any suspected or identified case and immediately refer them to Health Authorities for appropriate medical care.
- 2 Nauru Airlines reserves the right to conduct screening with the aim of early detection of symptomatic travellers for further medical evaluation and treatment. Screening includes checking for signs and symptoms (fever above 38°, cough) and interview of travellers in regard to their risk of contact with coronavirus. All travellers are requested to comply with screening. At the discretion of Nauru Airlines, any symptomatic traveller or any traveller failing to comply with screening, *may not be permitted* to check in for, or board a flight operated by Nauru Airlines.
- 3 All persons travelling to Nauru MUST fill out a Nauruan Government Health Card prior to being check in.
- 4 Any traveller with signs or symptoms of acute respiratory infection may be isolated and referred to the relevant Health Authorities for further medical examination and treatment. At the discretion of Nauru Airlines, such persons *may not be permitted* to check in for, or board a flight operated by Nauru Airlines.
- 5 Any traveller who has had contact with a suspected or confirmed case or direct exposure to a potential source of infection is not permitted to check in for, or board a flight operated by Nauru Airlines and will be referred to the relevant Health Authority for medical observation. WHO advises that high-risk contacts should avoid travel for the duration of the incubation period;
- 6 Any person who has travelled from or has transited through any point in Mainland China, Hong Kong, Macao, Italy, Korea, Iran, Europe, USA or Asia within the previous 21 days, whether directly or subsequently through other countries, are not permitted to check in for, or to board a flight operated by Nauru Airlines, from any destination to Nauru or any other destination.

STRATEGIC OBJECTIVE OF THESE TRAVEL RESTRICTIONS

- 1 Assist Government and public health measures aimed at preventing further international spread from China.
- 2 Limit human-to-human transmission including reducing secondary infections among close contacts.
- 3 Identify and isolate suspected or identified cases as early as possible and to assist Health Authorities in the early, optimized care of infected patients.
- 4 Assist health authorities communicate information on the coronavirus and how people can protect themselves
- 5 Target travel restrictions appropriately to minimize impact on the travelling public

GENERAL BACKGROUND

- 6 On January 31, 2020, the World Health Organisation declared the outbreak of the Coronavirus (novel coronavirus 2019-nCoV), as an International Public Health Emergency. Tedros Adhanom, Director-General of the World Health Organization, said:
"We don't know what sort of damage this virus could do if it were to spread in a country with a weaker health system. We must act now to help countries prepare for that possibility. For all of these reasons, I am declaring a public health emergency of international concern over the global outbreak.
- 7 The coronavirus can cause an acute respiratory disease ranging in severity from the common cold to the Severe Acute Respiratory Syndrome (SARS). Nearly 218,000 cases have been confirmed globally and the virus has caused over 8,810 deaths (as of 19th March 2020). Human-to-human transmission has been confirmed largely in Wuhan city, but also in other places in China and internationally.
- 8 New cases being confirmed outside of China have nearly all had travel history to Wuhan, China.

Waiver of Conditions for Corona Virus

To assist passengers travelling on Nauru Airlines flights make changes due to the impact of the Coronavirus.

The following options are available to Nauru Airlines passengers holding a valid ticket issued on/before 31st January 2020 for travel between 31st January 2020 and 30th April 2020.

Passengers can be rebooked to travel until 31 October 2020.

Affected passengers may change their bookings without fee and fare differential until 30th April 2020.

Passengers booked on separate tickets may change their bookings without fee & fare differential on Nauru Airlines flights only.

Credit can be held for further travel on Nauru Airlines until 31 October 2020. No reissue fee is applicable however fare difference will apply when rebooking.

Conditions

All changes must be made prior to the original ticketed departure.
If same booking class is not available than next available booking class can be booked within the same cabin.

Nauru Airlines will not be liable for any other costs such as hotel or other ground transportation.
Refunds not permitted but credit can be held for further travel.

All other rules and conditions of the ticket remain unchanged.

No show passengers are not eligible for the waiver

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